

7 juli 2022  
22.0707.1632

Afzender: [REDACTED] Woerden

12 JULI 2022

Gemeenteraad Woerden  
Antwoordnummer 2136  
3440 VB WOERDEN

Van:

[REDACTED]

Onderwerp: Enquete SyntusFlex Woerden 27-2-2022 / 5-7-2022

Mevrouw, meneer,

Bij deze verstuur ik u de bijgewerkte **enquete SyntusFlex Woerden** toe over de periode 27-2-2022 / 5-7-2022 toe.

In deze periode zijn er 102 metingen verricht. Van die 102 metingen zijn 30 metingen die een wachttijd hebben van langer dan 1 uur.

Dus 29% van de ritten hebben een wachttijd van langer dan 1 uur.

De gemiddelde wachttijd is 54 minuten. Bij de vorige periode was dat 56 minuten.

Ik heb van Syntus vernomen dat de lange wachttijden tussen boeking en vertrek te wijten zijn aan no-show ritten. Dat wil zeggen dat mensen wel een rit boeken maar er geen gebruik maken. Syntus noemt hierbij een percentage van 37%.

Ik hoop u zo voldoende te hebben geïnformeerd.

Vriendelijke groet,

[REDACTED]

Bijlage(n): Enquete SyntusFlex Woerden 27-2-2022 / 5-7-2022

ENQUETE SYNTUSFLEX WOERDEN

WACHTTIJD TUSSEN BOEKING EN VERTREK

27-2-2022/5-7-2022

|                        |     |
|------------------------|-----|
| totaal aantal metingen | 102 |
|------------------------|-----|

| Datum     | Boeking | Vertrek | Verschil | Gemiddelde | 72        |           | 30           |              |   |
|-----------|---------|---------|----------|------------|-----------|-----------|--------------|--------------|---|
|           |         |         |          | 00:54      | 0:00-1:00 |           | 1:01 en meer |              |   |
|           |         |         |          |            | 39        | 33        | 12           | 13           | 5 |
|           |         |         |          | 0:00-0:30  | 0:31-1:00 | 1:01-1:30 | 1:31-2:00    | 2:01 en meer |   |
| 27-2-2022 | 15:45   | 17:00   | 01:15    |            |           |           | 1            |              |   |
| 28-2-2022 | 14:45   | 15:15   | 00:30    | 1          |           |           |              |              |   |
| 2-3-2022  | 15:00   | 16:00   | 01:00    |            |           | 1         |              |              |   |
| 3-3-2022  | 14:45   | 15:45   | 01:00    |            |           | 1         |              |              |   |
| 5-3-2022  | 13:45   | 14:30   | 00:45    |            |           | 1         |              |              |   |
| 8-3-2022  | 14:45   | 15:30   | 00:45    |            |           | 1         |              |              |   |
| 10-3-2022 | 19:30   | 20:00   | 00:30    | 1          |           |           |              |              |   |
| 12-3-2022 | 13:00   | 14:45   | 01:45    |            |           |           |              | 1            |   |
| 13-3-2022 | 16:15   | 17:00   | 00:45    |            |           | 1         |              |              |   |
| 13-3-2022 | 17:15   | 17:45   | 00:30    | 1          |           |           |              |              |   |
| 14-3-2022 | 14:45   | 16:15   | 01:30    |            |           |           | 1            |              |   |
| 16-3-2022 | 14:15   | 14:45   | 00:30    | 1          |           |           |              |              |   |
| 16-3-2022 | 16:15   | 17:15   | 01:00    |            |           | 1         |              |              |   |
| 17-3-2022 | 16:00   | 17:00   | 01:00    |            |           | 1         |              |              |   |
| 17-3-2022 | 18:15   | 18:30   | 00:15    | 1          |           |           |              |              |   |
| 18-3-2022 | 12:25   | 14:00   | 01:35    |            |           |           |              | 1            |   |
| 18-3-2022 | 15:58   | 17:45   | 01:47    |            |           |           |              | 1            |   |
| 19-3-2022 | 15:00   | 15:30   | 00:30    | 1          |           |           |              |              |   |
| 21-3-2022 | 14:48   | 15:45   | 00:57    |            |           | 1         |              |              |   |
| 25-3-2022 | 15:00   | 15:30   | 00:30    | 1          |           |           |              |              |   |
| 25-3-2022 | 18:32   | 20:30   | 01:58    |            |           |           |              | 1            |   |
| 29-3-2022 | 17:53   | 18:15   | 00:22    | 1          |           |           |              |              |   |
| 29-3-2022 | 19:28   | 19:45   | 00:17    | 1          |           |           |              |              |   |
| 30-3-2022 | 19:47   | 20:15   | 00:28    | 1          |           |           |              |              |   |
| 31-3-2022 | 13:43   | 15:15   | 01:32    |            |           |           |              | 1            |   |
| 31-3-2022 | 17:25   | 18:30   | 01:05    |            |           |           | 1            |              |   |
| 1-4-2022  | 19:33   | 21:45   | 02:12    |            |           |           |              |              | 1 |
| 2-4-2022  | 10:53   | 12:30   | 01:37    |            |           |           |              | 1            |   |
| 2-4-2022  | 15:10   | 16:00   | 00:50    |            |           | 1         |              |              |   |
| 3-4-2022  | 12:53   | 13:15   | 00:22    | 1          |           |           |              |              |   |
| 3-4-2022  | 16:18   | 17:30   | 01:12    |            |           |           | 1            |              |   |
| 3-4-2022  | 22:03   | 22:30   | 00:27    | 1          |           |           |              |              |   |
| 4-4-2022  | 16:59   | 18:30   | 01:31    |            |           |           |              | 1            |   |
| 4-4-2022  | 21:32   | 22:00   | 00:28    | 1          |           |           |              |              |   |
| 5-4-2022  | 17:44   | 19:30   | 01:46    |            |           |           |              | 1            |   |
| 6-4-2022  | 13:11   | 14:45   | 01:34    |            |           |           |              | 1            |   |
| 7-4-2022  | 13:59   | 16:00   | 02:01    |            |           |           |              |              | 1 |
| 8-4-2022  | 20:30   | 21:00   | 00:30    | 1          |           |           |              |              |   |
| 10-4-2022 | 18:23   | 19:30   | 1:07     |            |           |           | 1            |              |   |
| 12-4-2022 | 22:31   | 23:00   | 0:29     | 1          |           |           |              |              |   |
| 13-4-2022 | 21:27   | 21:45   | 0:18     | 1          |           |           |              |              |   |
| 14-4-2022 | 14:53   | 15:15   | 0:22     | 1          |           |           |              |              |   |
| 14-4-2022 | 17:17   | 17:45   | 0:28     | 1          |           |           |              |              |   |

|           |       |       |      |   |   |   |   |   |
|-----------|-------|-------|------|---|---|---|---|---|
| 15-4-2022 | 14:35 | 15:00 | 0:25 | 1 |   |   |   |   |
| 15-4-2022 | 16:21 | 17:00 | 0:39 |   | 1 |   |   |   |
| 16-4-2022 | 15:07 | 15:30 | 0:23 | 1 |   |   |   |   |
| 16-4-2022 | 19:39 | 20:00 | 0:21 | 1 |   |   |   |   |
| 17-4-2022 | 20:18 | 20:45 | 0:27 | 1 |   |   |   |   |
| 20-4-2022 | 11:27 | 13:15 | 1:48 |   |   |   | 1 |   |
| 20-4-2022 | 20:51 | 21:30 | 0:39 |   | 1 |   |   |   |
| 22-4-2022 | 12:17 | 15:00 | 2:43 |   |   |   |   | 1 |
| 22-4-2022 | 19:50 | 20:30 | 0:40 |   | 1 |   |   |   |
| 23-4-2022 | 15:27 | 16:00 | 0:33 |   | 1 |   |   |   |
| 24-4-2022 | 17:13 | 17:30 | 0:17 | 1 |   |   |   |   |
| 24-4-2022 | 20:31 | 21:00 | 0:29 | 1 |   |   |   |   |
| 26-4-2022 | 11:19 | 14:45 | 3:26 |   |   |   |   | 1 |
| 28-4-2022 | 13:36 | 14:45 | 1:09 |   |   | 1 |   |   |
| 1-5-2022  | 10:56 | 12:00 | 1:04 |   |   | 1 |   |   |
| 2-5-2022  | 18:52 | 19:30 | 0:38 |   | 1 |   |   |   |
| 3-5-2022  | 14:58 | 16:00 | 1:02 |   |   | 1 |   |   |
| 4-5-2022  | 12:09 | 13:15 | 1:06 |   |   | 1 |   |   |
| 4-5-2022  | 18:53 | 19:45 | 0:52 |   | 1 |   |   |   |
| 5-5-2022  | 19:30 | 20:00 | 0:30 | 1 |   |   |   |   |
| 6-5-2022  | 12:48 | 13:45 | 0:57 |   | 1 |   |   |   |
| 6-5-2022  | 13:51 | 14:30 | 0:39 |   | 1 |   |   |   |
| 9-5-2022  | 12:56 | 13:45 | 0:49 |   | 1 |   |   |   |
| 10-5-2022 | 14:50 | 15:45 | 0:55 |   | 1 |   |   |   |
| 10-5-2022 | 17:27 | 17:45 | 0:18 | 1 |   |   |   |   |
| 12-5-2022 | 16:10 | 17:00 | 0:50 |   | 1 |   |   |   |
| 13-5-2022 | 13:25 | 13:45 | 0:20 | 1 |   |   |   |   |
| 13-5-2022 | 16:18 | 17:30 | 1:12 |   |   | 1 |   |   |
| 14-5-2022 | 13:39 | 14:30 | 0:51 |   | 1 |   |   |   |
| 15-5-2022 | 16:13 | 16:30 | 0:17 | 1 |   |   |   |   |
| 15-5-2022 | 18:43 | 19:30 | 0:47 |   | 1 |   |   |   |
| 18-5-2022 | 21:21 | 21:45 | 0:24 | 1 |   |   |   |   |
| 19-5-2022 | 14:51 | 16:00 | 1:09 |   |   | 1 |   |   |
| 20-5-2022 | 15:10 | 17:00 | 1:50 |   |   |   | 1 |   |
| 22-5-2022 | 16:29 | 17:00 | 0:31 |   | 1 |   |   |   |
| 22-5-2022 | 21:51 | 22:15 | 0:24 | 1 |   |   |   |   |
| 24-5-2022 | 14:07 | 16:00 | 1:53 |   |   |   | 1 |   |
| 26-5-2022 | 10:53 | 12:30 | 1:37 |   |   |   | 1 |   |
| 26-5-2022 | 14:15 | 15:15 | 1:00 |   | 1 |   |   |   |
| 27-5-2022 | 12:15 | 13:15 | 1:00 |   | 1 |   |   |   |
| 30-5-2022 | 12:09 | 13:00 | 0:51 |   | 1 |   |   |   |
| 31-5-2022 | 16:04 | 17:00 | 0:56 |   | 1 |   |   |   |
| 1-6-2022  | 18:02 | 18:30 | 0:28 | 1 |   |   |   |   |
| 5-6-2022  | 14:50 | 15:30 | 0:40 |   | 1 |   |   |   |
| 7-6-2022  | 17:05 | 17:30 | 0:25 | 1 |   |   |   |   |
| 8-6-2022  | 10:17 | 11:15 | 0:58 |   | 1 |   |   |   |
| 10-6-2022 | 18:23 | 18:45 | 0:22 | 1 |   |   |   |   |
| 10-6-2022 | 19:12 | 19:45 | 0:33 |   | 1 |   |   |   |
| 14-6-2022 | 10:23 | 13:00 | 2:37 |   |   |   |   | 1 |
| 16-6-2022 | 10:18 | 11:00 | 0:42 |   | 1 |   |   |   |

|           |       |       |      |   |   |   |  |  |
|-----------|-------|-------|------|---|---|---|--|--|
| 21-6-2022 | 15:34 | 16:45 | 1:11 |   |   | 1 |  |  |
| 22-6-2022 | 21:16 | 22:15 | 0:59 |   | 1 |   |  |  |
| 25-6-2022 | 13:31 | 14:00 | 0:29 | 1 |   |   |  |  |
| 28-6-2022 | 15:09 | 15:30 | 0:21 | 1 |   |   |  |  |
| 30-6-2022 | 20:08 | 20:30 | 0:22 | 1 |   |   |  |  |
| 1-7-2022  | 18:13 | 18:30 | 0:17 | 1 |   |   |  |  |
| 3-7-2022  | 17:36 | 18:00 | 0:24 | 1 |   |   |  |  |
| 4-7-2022  | 19:48 | 20:15 | 0:27 | 1 |   |   |  |  |
| 5-7-2022  | 11:06 | 12:00 | 0:54 |   | 1 |   |  |  |